

# FORMAL COMPLAINT

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, Illinois 62794-9280

ORIGINAL  
RECEIVED

JUL 10 2001

ILLINOIS COMMERCE COMMISSION  
CONSUMER AFFAIRS DIVISION  
SPRINGFIELD OFFICE

For Commission Use Only:

Case  
JUL 10 9 55 AM '01  
CHIEF CLERK'S OFFICE

Regarding a complaint

by BURTON EINSTERN  
(Person making the complaint)

against AMERITECH - ILL BELL TELEPHONE  
(Utility name)

as to FRAUDULENT BILLING OF TIME

in CHICAGO  
(Reason for complaint) Illinois.

01-0494

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2930 N SHERIDAN RD CHICAGO IL 60657

The service address that I am complaining about is 2930 N SHERIDAN RD CHICAGO IL 60657

My home telephone number is 773 197-4293

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at 773 1697-6869

AMERITECH - ILL BELL TELEPHONE (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.  
(Full name of utility company)

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

83 ILL ADM 200.170 FRAUD

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

1) FOR THE MONTHS OF FEB, MARCH + APRIL 2001 I WAS  
BILLED FOR TIME NOT USED

Please clearly state what you want the Commission to do in this case.

TO CANCEL CHARGES BILLED IN A ERROR

Date: 7 6 2001  
(Month, day, and year)

Complainant's signature

*Burton Einstein*

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

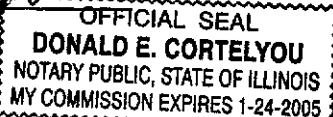
A notary public must watch you fill out this part of the form.

I, BURTON EINSTEIN, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

*Burton Einstein*  
(Signature)

Subscribed and sworn/affirmed to before me this 6 day of JULY, 2001.

*Donald E. Cortelyou*  
Notary Public, Illinois



#### NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.